



NSRA Limited

Bisley Camp
Brookwood
Woking, Surrey
GU24 0NP

Telephone: 01483 485500
Fax: 01483 476392
Email: sales@nsra.co.uk
accounts@nsra.co.uk
www.nsra.co.uk

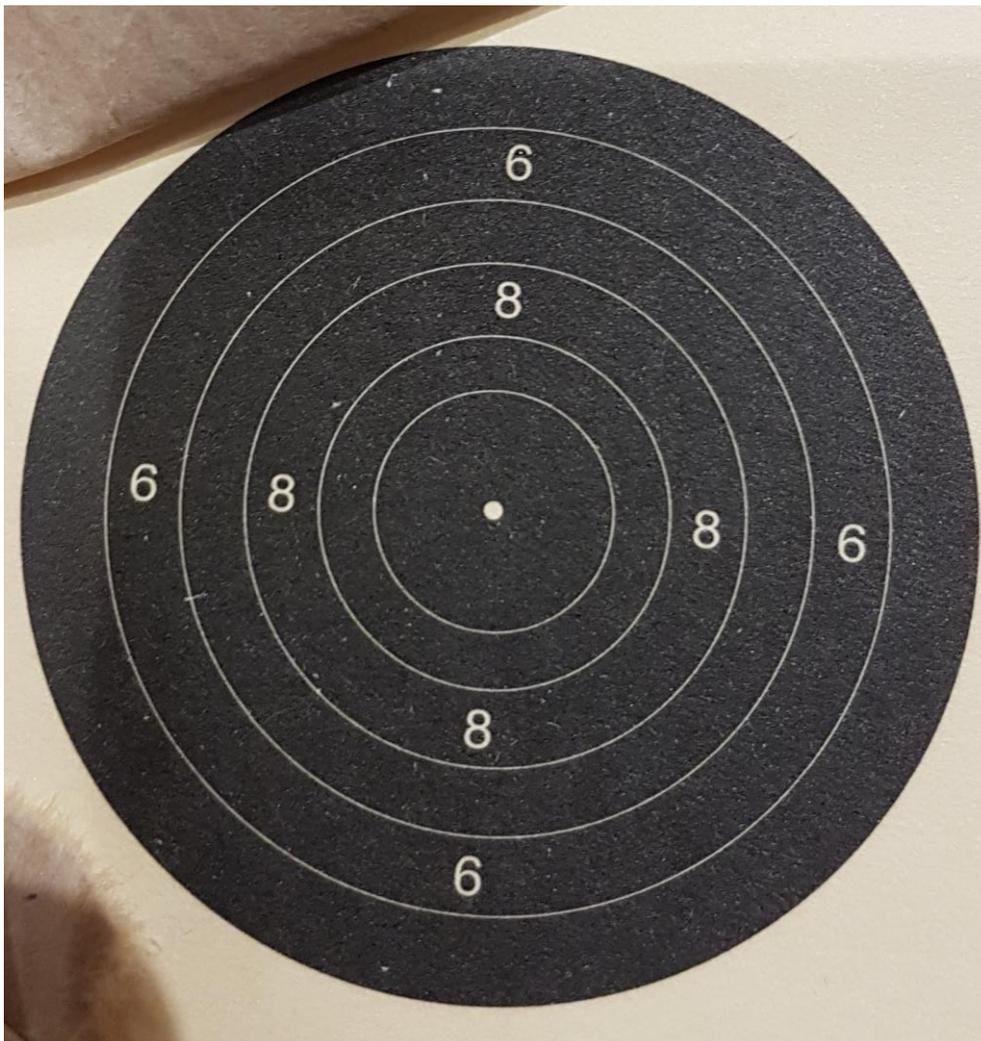
13 September 2018

Customer Notice

RE. Faulty 2510BM/89 (25 yard prone rifle) target recall

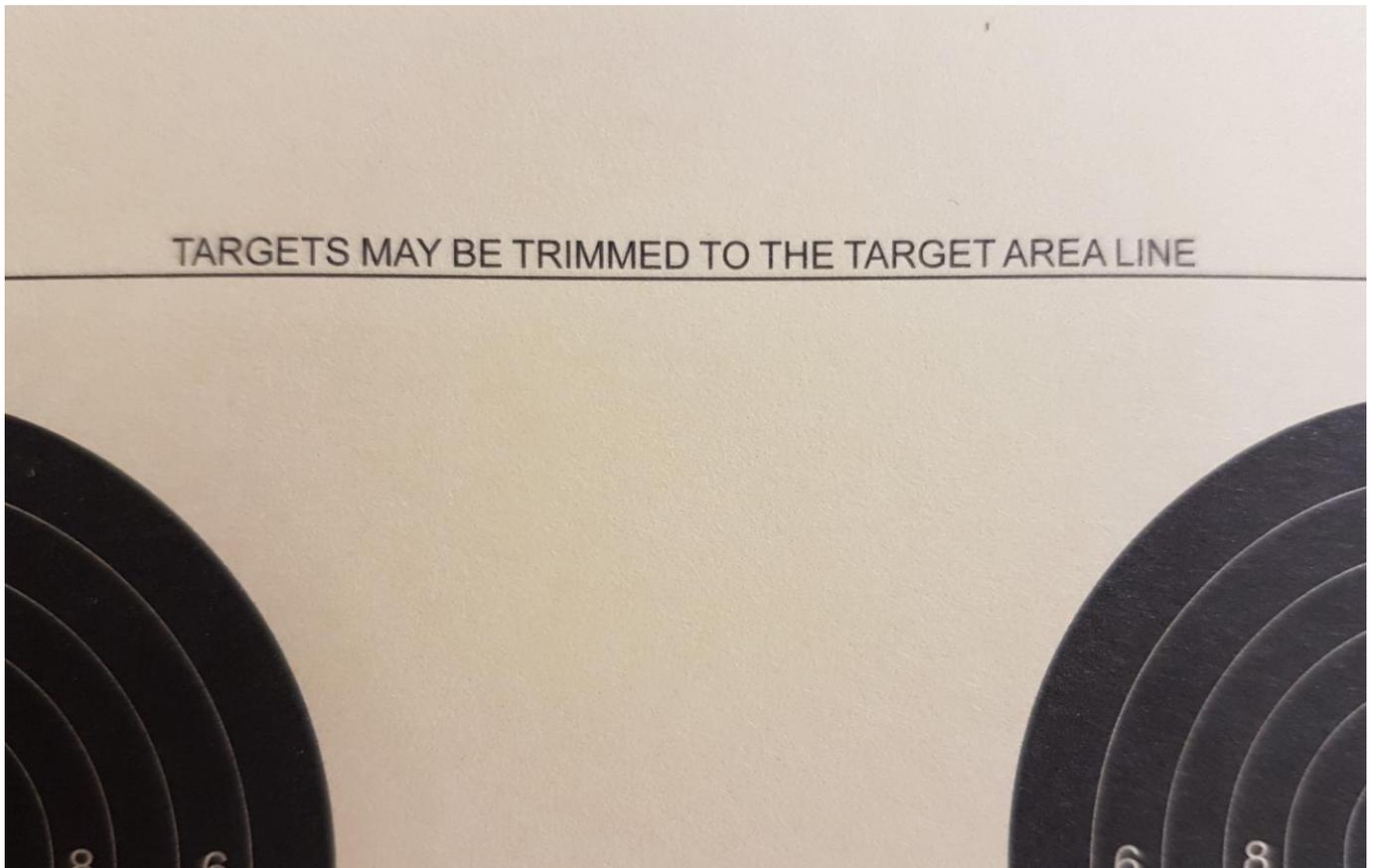
It has come to light that two batches of faulty 2510BM/89 targets have been distributed. These faults render the targets invalid for competition use. Please check your targets against the images below.

Fault 1. Incorrect 9 ring spacing – the 9 ring is visibly smaller than the other rings. These targets will also exhibit Fault 2.

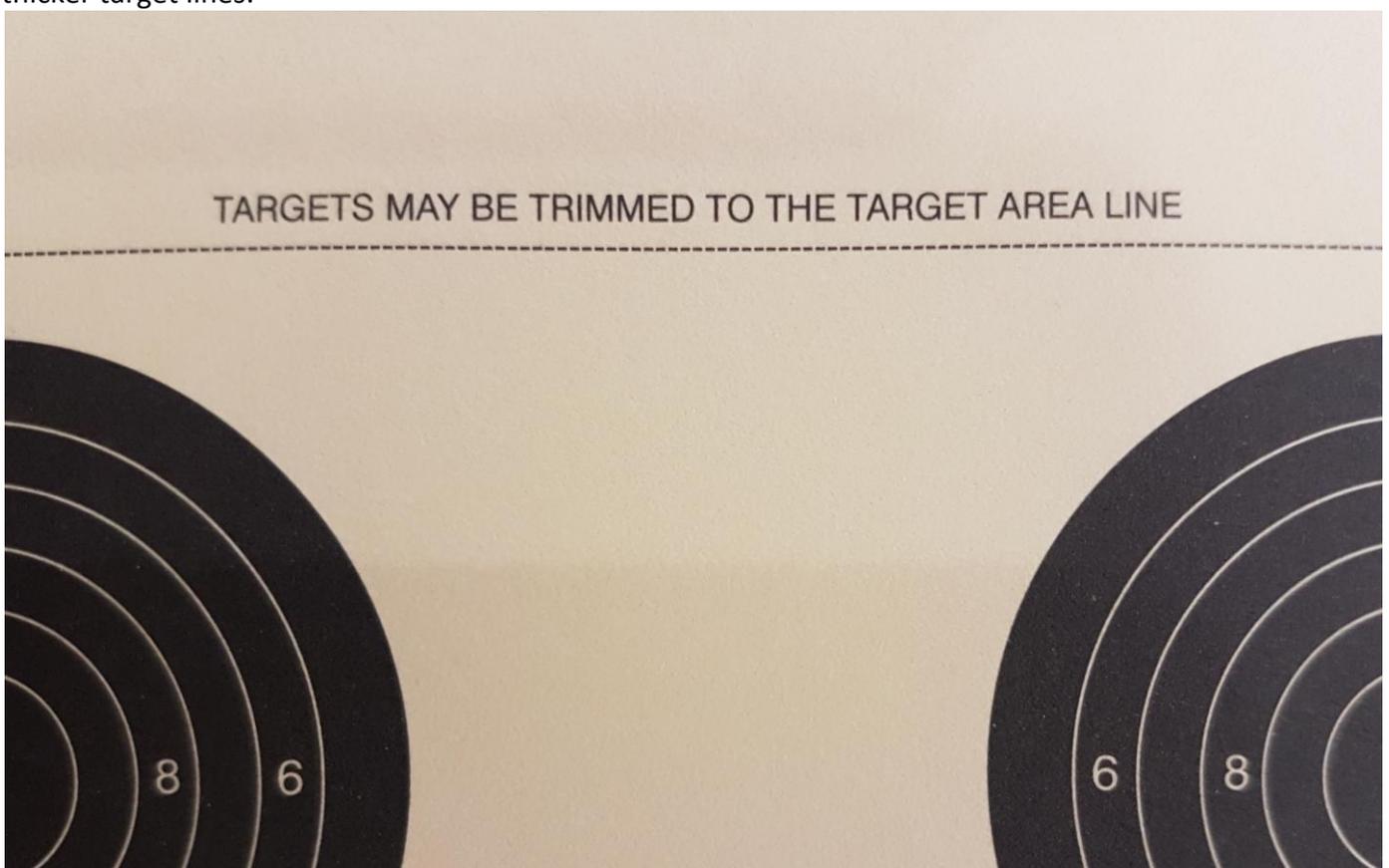


Fault 2. Incorrect line thickness – the lines that separate the rings are too thin. These targets may or may not *also* have Fault 1. This is difficult to identify without a correct target against which to compare, but affected cards will have the following telltales:

A) Solid rather than dotted target area line and B) no space between 'TARGETS MAY BE TRIMMED TO THE TARGET AREA LINE' and the target area line:



Correct target with dotted target area line and space between the text and the target area line, note also thicker target lines:



Please note, some targets, for example, 2510BR/15 (25 yard bench rest) *do* have a solid target area line, and this is correct.

Target exchange procedure

Unfortunately, we do not currently have any stock of valid 2510BM/89 targets. We are working with our supplier to rectify this issue as quickly as possible. Completed reports of faulty targets will be logged and replacements will be sent out as soon as possible. We anticipate this will take 1-2 weeks.

To report faulty targets please email the Shop using the email address below with the subject line 'Target Recall' with as much of the following information as you are able:

- The name and address under which the order was placed (if you purchased your targets in the Shop, please still supply your name and address for your replacements to be sent out directly)
- Order or invoice number (if you ordered online this will be a 4-digit number, if you purchased in the Shop or ordered over the telephone, it will be a 9-digit number beginning '2018')
- Order date
- A simple photograph or scan that demonstrates the fault on the targets.

If you would like assistance tracking down your order number or date, or with any other aspect of the report, please phone us and we will assist.

You will also be able to exchange targets in person at the Shop once our stock is replenished. It assists us greatly if you can provide your receipt or invoice.

Please feel free to distribute this notice to others who may be affected by this recall.

We sincerely apologise for the disruption to your shooting, and we are working closely with our supplier to have these issues rectified and return to normal service.

Email: sales@nsra.co.uk

Phone: 01483 485 511